



ConnX MaestroIQ

AI-POWERED OBSERVABILITY • SERVICE ASSURANCE FOR IT, OT, AND IOT

The Challenge

- Limited Visibility Across Diverse Systems
- Rising Cybersecurity Threats
- Costly Downtime and Service Disruptions
- Increasing Compliance and Regulatory Demands



ConnX^{AI} MaestroIQ Changes That!

The ConnX Advantage



AIOps Platform

Centralized analytics, performance management, and predictive maintenance



Cisco Cyber Vision

Real-time asset discovery, industrial protocol visibility, and anomaly detection



Cisco Industrial Networking

Ruggedized routers, Catalyst IE switches, and secure industrial Wi-Fi



ConnX Services

24x7 monitoring, SOC integration, compliance reporting, and lifecycle management

MaestroIQ

AI-driven observability and service assurance platform that unifies monitoring, management, and automation across IT, OT, and IoT environments.

Delivers the clarity, control, and confidence your organization needs to operate smarter, safer, and more efficiently.

Core Capabilities

Unified Visibility



Real-time observability across IT, OT, and IoT

Proactive Security



AI-driven threat detection and automated response

Operational Resilience



Predictive maintenance reduces downtime and accelerates recovery

Compliance Confidence



Continuous monitoring aligned to NIST, IEC 62443, TSA/FTA, and ISO standards

Future-Ready Design



Scalable architecture to support IoT expansion and digital transformation

WHY CONNX?

CONN X COMBINES INDUSTRY-LEADING AI, AUTOMATION, AND CISCO-POWERED NETWORKING WITH EXPERT LIFECYCLE SERVICES.

WE SIMPLIFY COMPLEX ENVIRONMENTS, PROTECT CRITICAL ASSETS, AND ENABLE OUR CUSTOMERS TO FOCUS ON POWERING WHAT MATTERS MOST—MISSION-CRITICAL OPERATIONS AND INNOVATION.



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Service Models

MaestroIQ 360 – Full Managed Service

ConnX engineers provide 24x7 monitoring, incident response, lifecycle management, and MACD services. You maintain full transparency through real-time dashboards and monthly SLA reviews.

IDEAL FOR:
Organizations seeking a completely managed experience.

MaestroIQ Core – Platform-as-a-Service

You manage operations using MaestroIQ dashboards and analytics. ConnX ensures platform stability, security, and upgrades.

IDEAL FOR:
IT teams with in-house expertise who want platform control without infrastructure overhead.

Professional Services

LaunchAssist

Accelerated onboarding of devices, networks, and monitoring policies for rapid deployment.

IntegrationWorks

API-based integration with third-party platforms such as ServiceNow, Splunk, CAD/AVL, and Cisco Cyber Vision.

Full Migration Package

Combines LaunchAssist and IntegrationWorks for complete infrastructure and application migration into MaestroIQ.

Use Cases



Transit Agencies

Secure CAD/AVL, fare collection, passenger safety IoT, and infrastructure monitoring.



Utilities

Protect SCADA, substations, and smart grid networks.



Manufacturing

Monitor robotics and PLC systems while optimizing uptime.



Smart Cities

Enable connected lighting, traffic, and public safety IoT systems.

Expanded ConnX Solutions

CorridorIQ

Integrated corridor operations

UrbanIQ

Active traffic management

TravellIQ

Real-time traveler information

IncidentIQ

Coordinated incident response

SafetyIQ

Smart work zone management

CAV-Orchestrator

Connected and automated vehicle infrastructure

ClimateIQ

Weather-responsive traffic management

FreightIQ

Freight and goods movement optimization



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