



Cloud Voice with Webex



Key Benefits

- All-in-One Collaboration
- Streamline messaging, calling, and conferencing in one unified platform.
- Global Reach & Scalability
- Easily scale up or down as needed, leveraging a robust global infrastructure for high availability and low-latency connections.
- Built-in encryption and compliance safeguards protect your conversations and data.
- Integrated collaboration providing a seamless experience for calling, meetings, messaging, polling, events and contact center services in an easy to use and secure app.
- Automated intelligence integrated with seamless handoff between devices for any workspace and every workflow.
- Centralized management and control with a single-pane-of-glass administrative experience.



Overview

ConnX's Cloud Voice with ConnX is a Unified Communications as a Service (UCaaS) solution that integrates voice, video, messaging and contact center capabilities into a single, seamless platform. Designed for businesses of all sizes, ConnX Cloud Voice with ConnX delivers secure and reliable communications that keep your workforce connected—whether they're in the office, at home, or on the go.



Features at a Glance

- Advanced Calling Platform
- Experience enterprise-grade calling features and call control for seamless voice communications.
- High-Definition and integrated Virtual Meetings
- Conduct crystal-clear audio and video sessions, including screen sharing and noise suppression, to ensure productive collaboration.
- Unified Messaging
- Collaborate in real time through secure team messaging, file sharing, and presence—enabling faster decision-making.
- Mobility & Device Flexibility
- Connect from any device—softphone clients, IP phones, mobile apps, or web browsers—to stay in sync wherever you work.
- 24/7 Support & Managed Services
- Count on ConnX's dedicated team for deployment assistance, proactive monitoring, and ongoing maintenance.



Enterprise challenges

- **Fragmented Communication** – Managing multiple tools across telephony, messaging, video, and collaboration creates inefficiencies and silos.
- **Security & Compliance Risks** – Ensuring secure communication across multiple devices and locations remains a critical challenge.
- **Inconsistent Access & Scalability** – Employees need seamless, real-time communication anytime, anywhere, on any device.
- **Operational Complexity** – Managing multiple vendors, systems, and integrations increases costs and slows business agility.





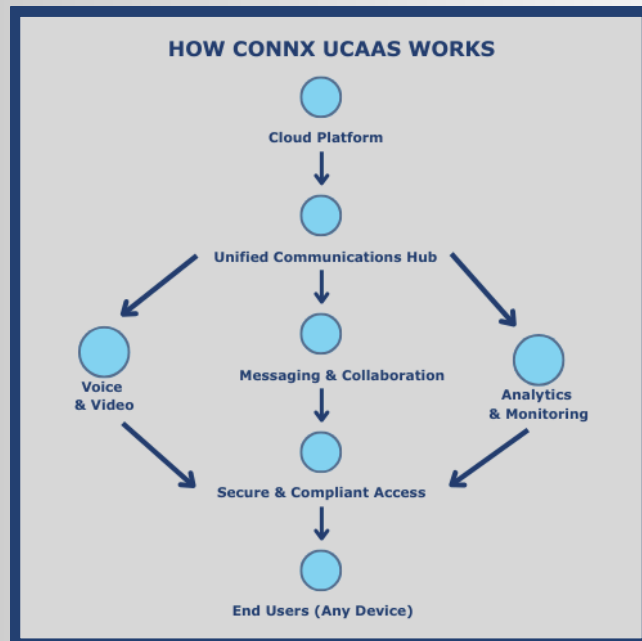
How it Works

Why Choose ConnX ?

- **Proven Expertise:** Built on industry-leading technology and backed by decades of experience delivering transformative communication solutions.
- **Actionable Insights:** Our unique analytics platform offers deeper visibility into usage, performance, and trends for ongoing optimization.
- **Tailored Solutions:** From basic calling to full contact center capabilities, customize your UCaaS environment to match your exact needs.
- **Customer-Centric Approach:** Our dedicated support teams ensure smooth onboarding and everyday operations, so you can focus on driving business growth.
- **Accelerated Time-to-Value:** Quickly realize the benefits of UCaaS with rapid deployment, seamless adoption, and minimal disruption—ensuring faster ROI and a competitive edge in dynamic markets.

ConnX UCaaS simplifies enterprise communication by integrating voice, video, messaging, and collaboration into a unified, cloud-based platform.

- **Seamless Cloud Integration** – Hosted on a secure, high-performance cloud infrastructure, ensuring reliable, scalable, and low-latency communication.
- **Unified Communication Hub** – Employees access all communication tools—calling, conferencing, messaging, and presence—through a single interface, reducing complexity and boosting productivity.
- **Intelligent Routing & Connectivity** – Calls, messages, and meetings are intelligently routed over an optimized network for superior quality and uninterrupted connectivity.
- **Secure & Compliant Collaboration** – Built-in encryption, role-based access, and compliance controls ensure secure conversations across all endpoints.
- **Real-Time Monitoring & Insights** – Advanced analytics provide visibility into usage, performance, and network health, enabling proactive management and optimization.



Innovation & Future Readiness

- **AI-Driven Enhancements** – Leverage AI-powered voice analytics, automated workflows, and smart call routing for improved efficiency and customer engagement.
- **Next-Gen Network Optimization** – Real-time network monitoring and self-healing capabilities enhance reliability and performance.
- **Seamless Integration with Emerging Tech** – Future-proof your business with seamless integrations into AI, IoT, and 5G-driven ecosystems.
- **Scalable & Adaptive Architecture** – Easily adapt to new market demands with a cloud-native, flexible platform that grows with your business.



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